

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking to resuming our normal habits and routines. While many things have changed, one thing has remained the same, our commitment to your safety.

Infection control has always been a top priority for our practice, as you may have seen during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office goes above and beyond infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure our infection control procedures are current and adhere to each agencies' recommendations.

You will see some changes when it's time for your next appointment. These changes were made to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked the same questions when you arrive to our office.
- We will ask that patients minimize the number of companions that accompany them for their visit to minimize the number of people in the reception area.
- You will be given instructions on what to do when you arrive to the building prior to coming upstairs for your appointment.
- Anyone entering the office will be required to wear a mask that covers their mouth and nose and will be asked to clean their hands at our sanitization station upon entry.
- We will be using a touchless thermometer to check each patient's and guest's temperature. Anyone with a temperature of 100.4 or higher will be asked to reschedule their appointment.
- We will be using a finger tip pulse oximeter to measure each patient's and guest's oxygen saturation. Anyone with an oxygen saturation below 92 will be asked to reschedule their appointment.
- We will be oxygen and temperature screening all team members upon their arrival to the office daily to rule out any signs of illness,
- We have installed a protective acrylic barrier at the reception desk, and our administrative team will be wearing surgical masks.
- We will have Hepa UVC air purifiers in all of the treatment rooms and the reception area.
- Our clinical team will be wearing gowns, head coverings, masks (N95, KN95, surgical or a combination of all) and goggles or face shield depending on the procedure scheduled.

- In addition to our usual disinfection procedures, the treatment rooms after every patient, and the common areas of our practice, will be disinfected using a ULV fogger and a Hypochlorous Acid (HOCl) solution.
- Extra oral suction will be utilized to augment our usual suction practices during any procedures which create aerosol.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for your trust and loyalty and we look forward to welcoming back our patients, neighbors, and friends.

Sincerely,  
Dr. Gregg DiLauri and Team